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Premiere in Cannes: SIGOS GmbH, Nuremberg presents two innovative test devices

Detecting errors in the network before mobile phone users do is the aim of two innovative products that SIGOS Systemintegration GmbH, Nuremberg will be presenting to an international public for the first time ever at a congress in Cannes. On the one hand, a WAP tester to check mobile Internet services and on the other, a test device for interactive voice response systems.

At the 3GSM World Congress on the Côte d'Azur at the end of February, all the leading lights in the mobile phone world will be gathered. SIGOS has its own stand at this branch venue and will be presenting two new test devices.

The speech tester is designed to automatically test interactive voice response systems. When telephoning, we encounter these speaking machines everyday: „Press one for your current account balance, press two to change your PIN...“ The customer of course assumes that these interactive voice response services work. In order to guarantee this, up until now suppliers have started sophisticated manual test runs. It is hard to credit but it is still quite usual for highly paid employees to telephone Voice Mail Systems (VMS) day after day. This tiresome process is now a thing of the past. With the automatic SIGOS tester, companies can save considerable costs – and their employees' frayed nerves.

The WAP tester takes up the major challenges of mobile Internet services: maximum practicality and availability are demanded by Internet users. The SIGOS WAP tester also operates automatically and thus reduces the high costs for manual tests. Both testers operate in the active network without really being a burden on it as automatic testing can be performed at less busy times, e.g. at night, thus saving time and above all, money.

SIGOS Systemintegration GmbH, Nuremberg, has a turnover of approx. 12 million DM with currently 42 employees. The company is specialised in telecommunications consultancy, system integration and test solutions. In Europe, its customers include network operators (amongst others Vodafone, KPN, Viag Interkom, Telecom Italia, Swisscom) and manufacturers (amongst others Ericsson Eurolab, Lucent Technologies). SIGOS has been working on international standardisation committees such as ETSI or ITU-T for years now. The company was founded in 1989 by 17 telecommunications experts. The shares are owned by the management, the majority of the employees and the Bavarian venture holding company.

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