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New WAP tester from SIGOS GmbH, Nuremberg

SIGOS has developed a new WAP tester. It allows mobile phone providers to automatically check mobile Internet services. The tester will be presented to a wider public for the first time at the 3GSM World Congress in Cannes.

The saying „never touch a running system“ also applies to the sophisticated systems of mobile phone providers. Every change in a network can entail momentous errors. In the worst case, a breakdown in operation lasting for hours may occur – a horrendous thought for any telephone company.

„Our SITE test systems are designed to put network operators in a position to guarantee their customers a uniformly high standard of services. We help to detect problems in networks before customers discover them“, explained the Managing Director of the company, Wolfgang Köhler.

The automatic WAP tester represents a practical complement to the SIGOS product range. With it, mobile Internet services may be tested with regard to their practicality and availability.

WAP stands for „Wireless Application Protocol“ – a transmission protocol used to transfer Internet pages to a mobile phone. The new tester will be available both as a stand-alone solution and integrated in an extensive test system. The tests run automatically and may be performed at less busy times, e.g. at night with a dual benefit: on the one hand, testing may be performed in the active network without being a burden on it; on the other hand, automatic testing saves time and above all, money.

The product launch at the end of February in Cannes at the 3GSM World Congress comes at exactly the right moment. If WAP technology had to struggle a long time with initial difficulties, the requesting of mobile information with the help of mobile telephones has recently become more convenient and thus increasingly popular with customers. This piles up the money in the tills of the telephone companies. At the same time however, the introduction of increasingly new WAP portals and contents entails considerable risks. The SIGOS WAP tester is designed to prevent the drama of a protracted breakdown in operation becoming reality and to reinforce customers existing trust and acceptance of WAP services.

An example of a test run might look like this: a call is made to a WAP portal and the contents checked by means of keywords. A link on this page is then requested and finally an email sent. The test run thus provides information on the general availability and the actual contents of the portal, the correct links and the efficiency of the email service.

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